AMENDED IN SENATE JUNE 5, 2003 AMENDED IN SENATE MAY 14, 2003 AMENDED IN SENATE APRIL 28, 2003

SENATE BILL

No. 398

Introduced by Senator Romero

(Coauthor: Assembly Member Diaz)

February 20, 2003

An act to amend Sections 1812.501, 1812.502, 1812.524, 1812.525, 1812.526, 1812.527, 1812.528, 1812.529, 1812.530, 1812.531, 1812.532, and 1812.533 of the Civil Code, and to add Sections 1264.1 and 1264.2 to, and to repeal and add Chapter 2.3 (commencing with Section 1400) of Section 1264.1 to, and to add Chapter 2.32 (commencing with Section 1414) to Division 2 of, the Health and Safety Code, relating to health facilities.

LEGISLATIVE COUNSEL'S DIGEST

- SB 398, as amended, Romero. Health care referral employment agencies.
- (1) The Employment Agency, Employment Counseling, and Job Listing Services Act provides for the licensing and regulation of employment agencies, including nurses' registries.

This bill would require licensure of a health care employment agency, as defined, to refer a worker to a "covered facility," as defined, to include a general acute care hospital, acute psychiatric hospital, or other acute care facility, or an extended care facility, skilled nursing facility, or intermediate care facility, or a distinct part of a facility providing extended care services, skilled nursing care, or intermediate care, that is located in this state. This bill would provide that a health

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care employment agency that is required to be licensed by this bill may not refer a worker who is required to be licensed or certified by the laws of this state to a covered facility without ensuring that the worker is licensed or certified. The bill would specify administrative and civil penalties for violating these health care employment agency licensure and regulatory provisions.

(2) The Employment Agency, Employment Counseling, and Job Listing Services Act defines employment agency for the purposes of the act

This bill would expressly include within the act's definition of "employment agency" a referral health care employment agency. The bill would define a referral agency as a private agency that engages in the business of referring workers to a general acute care hospital, acute psychiatric hospital, or other acute care facility, or an extended care facility, skilled nursing facility, or intermediate care facility, or a distinct part of a facility providing extended care services, skilled nursing care, or intermediate care, that is located in this state.

The bill would provide that unless otherwise provided in the act, a referral health care employment agency shall not be required to comply with certain general requirements applicable to employment agencies, but instead would be required to comply with specific requirements applicable to nurses' registries.

(2)

(3) Existing law provides that the act does not apply to any person who provides services otherwise covered under the act who charges fees exclusively to employers for those services.

This bill would provide, instead, that the act shall apply to all nurses' registries and referral health care employment agencies whether or not they charge fees exclusively to employers.

(3)

(4) Existing law requires a nurses' registry to maintain a bond issued by an admitted surety company and to file that bond with the Secretary of State, or to make a specified deposit in lieu of a bond.

Existing law prohibits various activities related to false, misleading, or deceptive advertisements and representations by a nurses' registry, specifies requirements for advertisements, and requires a nurses' registry to maintain a record of all advertisements.

Existing law specifies various requirements of a nurses' registry with respect to continuing care contracts, distribution of a fee schedule and __ 3 __ SB 398

payment terms, verification of jobseeker qualifications, maintenance of log sheets and other records, and fee prohibitions.

This bill would apply these provisions to a referral-health care employment agency.

(4)

(5) Existing law provides for the licensure and regulation of health facilities by the State Department of Health Services. A violation of these provisions is a crime.

This bill would prohibit a health facility from using an employee on a temporary basis when a permanent employee with appropriate qualifications is, or should be known by the employer to be, available to work. The bill would require a health facility that uses an employee on a temporary basis to evaluate the employee, as prescribed, and provide a designated orientation.

The bill would also require certain health facilities, prior to hiring a permanent worker, other than a certified or licensed health care practitioner, to ensure that a background check is conducted for unprofessional conduct, conviction of a felony or any offense substantially related to the worker's qualifications, functions, and duties, and other conduct.

Because the bill would add to the requirements of a health facility, a violation of which would be a crime, it would impose a state-mandated local program.

(5) Existing law provides for the licensure and regulation by the department of referral agencies that refer, or of a person who refers, any person for remuneration to any extended care, skilled nursing home, or intermediate care facility or a distinct part of a facility providing extended care, skilled nursing home care, or intermediate care.

This bill would repeal these, and enact similar, licensing provisions. The bill would require licensure of a referral agency to refer a worker to a "covered facility," as defined, to include those health facilities described in (1).

This bill would provide that a referral agency that is required to be licensed by this bill may not refer a worker who is required to be licensed or certified by the laws of this state to a covered facility without ensuring that the worker is licensed or certified.

This bill would require, prior to referring a worker, other than a certified or licensed health care practitioner, to a covered facility on a temporary basis, a referral agency to ensure that a background check is conducted for unprofessional conduct, conviction of a felony or any

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offense substantially related to the worker's qualifications, functions, and duties, and other conduct.

The bill would specify administrative and civil penalties for violating these referral agency licensure and regulatory provisions.

(6) The California Constitution requires the state to reimburse local agencies and school districts for certain costs mandated by the state. Statutory provisions establish procedures for making that reimbursement.

This bill would provide that no reimbursement is required by this act for a specified reason.

Vote: majority. Appropriation: no. Fiscal committee: yes. State-mandated local program: yes.

The people of the State of California do enact as follows:

- 1 SECTION 1. The Legislature finds and declares all of the 2 following:
 - (a) Health care referral employment agencies are being used to provide temporary workers to health facilities in California.
 - (b) Permanent employees have been shown by experience to be superior to temporary employees in the health care setting.
 - (c) Overuse of temporary employees results in higher costs to California's system of health care delivery, disrupts continuity of care, and negatively affects the quality of health care.
 - SEC. 2. (a) It is the intent of the Legislature in enacting this act that health care referral employment agencies be licensed and regulated by the state to ensure that all Californians are provided competent and qualified health care personnel, that the agencies are reputable businesses that follow lawful business and employment practices, and that all health care facilities be given the information they need to make informed choices about the qualifications of health care workers referred by referral agencies.
 - (b) It is further the intent of the Legislature in enacting this act that temporary employees should be used only when necessary, and to the extent that temporary employees are used, they should be evaluated for competency at least as often as permanent employees.
- SEC. 3. Section 1812.501 of the Civil Code is amended to read:

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1812.501. (a) The term "employment agency" or "agency" means:

- (1) Any person who, for a fee or other valuable consideration to be paid, directly or indirectly by a jobseeker, performs, offers to perform, or represents it can or will perform any of the following services:
- (A) Procures, offers, promises, or attempts to procure employment or engagements for others or employees for employers.
- (B) Registers persons seeking to procure or retain employment or engagement.
- (C) Gives information as to where and from whom this help, employment, or engagement may be procured.
 - (D) Provides employment or engagements.

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The term "employment agency" or "agency" shall not mean or include any employment counseling service or any job listing service.

- (2) Any person who offers, as one of its main objects or purposes, to procure employment for any person who will pay for its services, or that collects dues, tuition, or membership or registration fees of any sort, where the main object of the person paying the same is to secure employment.
- (3) Any person who, for a fee or other valuable consideration, procures, offers, promises, provides, or attempts to procure babysitting or domestic employment for others or domestics or babysitters for others.
- (b) (1) The term "employment counseling service" means any person who offers, advertises, or represents that the service can or will provide any of the following services for a fee: career counseling, vocational guidance, aptitude testing, executive consulting, personnel consulting, career management, evaluation, or planning, or the development of resumés and other promotional materials relating to the preparation for employment. The term "employment counseling service" shall not mean or include persons who provide services strictly on an hourly basis with no 36 financial obligation required of the consumer beyond the hourly fee for services rendered. An "employment counseling service" does not include the functions of an "employment agency" as defined in subdivision (a).

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(2) The term "employment counseling service" does not include:

- (A) Businesses that are retained by, act solely on behalf of, and are compensated solely by prior or current employers and that do not require any "customer" to sign a contract and do not in any way hold any "customer" liable for fees.
- (B) Any provider of vocational rehabilitation in which the counseling services are paid for by insurance benefits, where the counseling is provided as a result of marital dissolution or separation proceedings to prepare one of the spouses for reentry into the job market and where the fees are paid by some party other than the person receiving the counseling services.

The exemption provided in this subparagraph does not apply to any vocational rehabilitation counselor who receives any payments directly from the individual customer receiving the counseling.

- (C) Any person who engages solely in the preparation of resumés and cover letters, provided that the resumé writing service does not advertise or hold itself out as offering other job seeking or placement services and does not charge more than three hundred dollars (\$300) for any resumé, cover letter, or combination of both to any single customer in any individual transaction.
 - (D) Any public educational institution.
- (E) Any private educational institution established solely for educational purposes that offers, as a part of its curriculum, employment counseling to its student body and that conforms to the requirements of Article 4 (commencing with Section 94760) of Chapter 7 of Part 59 of the Education Code.
- (F) A psychologist or psychological corporation licensed pursuant to Chapter 6.6 (commencing with Section 2900) of Division 2 of the Business and Professions Code, providing psychological assessment, career or occupational counseling, or consultation and related professional services within their scope of practice.
- (G) Educational psychologists licensed pursuant to Article 5 (commencing with Section 4986) of Chapter 13 of Division 2 of the Business and Professions Code, providing counseling services within their scope of practice.
- (c) The term "job listing service" means any person who provides, offers, or represents it can or will provide any of the

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following services, for a fee or other valuable consideration to be paid, directly or indirectly, by the jobseeker in advance of, or contemporaneously with, performance of these services: matching jobseekers with employment opportunities, providing or offering to provide to jobseekers lists of employers, lists of job openings, or like publications, or preparing resumés or lists of jobseekers for distribution to potential employers.

- (d) (1) A "nurses' registry" as defined in subdivision (b) of Section 1812.524 is an employment agency. However, unless otherwise provided for in this title, a nurses' registry shall not be required to comply with Chapter 2 (commencing with Section 1812.503) regulating employment agencies but, instead, shall be required to comply with Chapter 7 (commencing with Section 1812.524).
- (2) A "referral "health care employment agency" as defined in subdivision (d) of Section 1812.524 is an employment agency. However, unless otherwise provided for in this title, a referral health care employment agency shall not be required to comply with Chapter 2 (commencing with Section 1812.503) regulating employment agencies but, instead, shall be required to comply with Chapter 7 (commencing with Section 1812.524).
- (3) Notwithstanding subdivision (a) of Section 1812.502, this title shall apply to all nurses' registries and referral health care employment agencies whether or not they charge fees exclusively to employers.
 - (e) "Jobseeker" means a person seeking employment.
- (f) "Employer" means any individual, company, partnership, association, corporation, agent, employee, or representative for whom or for which an employment agency or job listing service attempts to obtain an employee or to place a jobseeker.
- (g) "Job order" means any written or oral instruction, direction, or permission granted by an employer or its agent to an employment agency or job listing service to refer jobseekers for a specified job.
- (h) "Domestic agency" means any agency that provides, or attempts to provide, employment by placement of domestic help in private homes.
- (i) "Deposit" means any money or valuable consideration received by an employment agency or job listing service from a

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jobseeker for referring the jobseeker to a position of employment prior to the jobseeker's acceptance of a position.

(j) "Fee" means:

- (1) Any money or other valuable consideration paid, or promised to be paid, for services rendered or to be rendered by any person conducting an employment agency, employment counseling service, or job listing service under this title.
- (2) Any money received by any person in excess of that which has been paid out by him or her for transportation, transfer of baggage, or board and lodging for any applicant for employment.
- (k) "Registration fee" means any charge made, or attempted to be made, by an employment agency for registering or listing an applicant for employment, for letter writing, or any charge of a like nature made, or attempted to be made without having a bona fide order for the placement of the applicant in a position.
- (*l*) "Person" means any individual, corporation, partnership, limited liability company, trust, association, or other organization.
- (m) This section shall become operative on January 1, 1997. SEC. 4. Section 1812.502 of the Civil Code is amended to read:
- 1812.502. (a) Except as provided in paragraph (3) of subdivision (d) of Section 1812.501, this title does not apply to any person who provides any of the services described in subdivision (a) of Section 1812.501 and who charges fees exclusively to employers for those services. The exemption from regulation provided by this subdivision does not apply to any person who provides babysitting or domestic employment for others. This subdivision does not apply to an employment counseling service as defined in subdivision (b) of Section 1812.501.
- (b) This title shall not apply to any nonprofit corporation, organized for the purpose of economic adjustment, civic betterment, and the giving of vocational guidance and placement to its members, or others, including employment counseling services, when all of the following conditions exist:
- (1) None of the directors, officers, or employees thereof receive any profit other than a nominal salary for services performed for the organization or corporation.
- (2) No fee is charged for those services, though a voluntary contribution may be requested.

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(3) Membership dues or fees charged are used solely for maintenance of the organization or corporation.

- (c) Nothing in this title shall apply to a nonprofit corporation that has been formed in good faith for the promotion and advancement of the general professional interests of its members and that maintains a placement service principally engaged in securing employment for those members with the state or any county, city, district, or other public agency under contracts providing employment for one year or longer, or any nonprofit corporation exempted by subdivision (b).
- (d) This title shall not apply to a labor organization as defined in Section 1117 of the Labor Code, a newspaper of general circulation, bona fide newsletter, magazine, trade, or professional journal, or other publication of general circulation, the main purpose of which is dissemination of news, reports, trade or professional information, or information not intended to assist in locating, securing, or procuring employment or assignments for others.
- (e) As used in this title, "employment agency" or "agency" does not include a nursing school, business school, or vocational school, except that if the school charges a fee for placement, the school shall be an employment agency within the meaning of this title.
- (f) (1) A job listing service that meets the requirements specified in paragraph (2) or (3) shall not be subject to any of the following: Sections 1812.515, 1812.516, 1812.517, and 1812.518; subdivisions (a) and (b), and paragraph (3) of subdivision (c), and subdivision (d) of Section 1812.519; paragraph (2) of subdivision (b), and subdivisions (c), (d), (e), and (f) of Section 1812.520; and Section 1812.521.
- (2) A job listing service shall be exempt pursuant to paragraph (1) if it complies with all of the following:
- (A) Does not provide, offer, or imply the offer of, services related to employment.
- (B) Does not offer or sell lists of employers or job openings to jobseekers on an in-person basis.
- (C) Maintains records of all its advertisements, identified by date and publication, and the sources of information used for the preparation of lists of employers and job openings, from which can be determined the accuracy of any statistics regarding success rate

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 or similar statistics used in its advertising, promotional materials, or oral or written statements to jobseekers.

- (D) Identifies, on each list of employers and job openings, its general source of information for jobs included on that list when the source of information is a publication or other public record.
- (E) Provides, at or before the time of delivery of the list, a prominent written statement to the jobseeker granting the jobseeker a right to return the list for an immediate refund of the purchase price during a stated period of time which expires not less than 10 days from the date of delivery of the list. The list shall be deemed returned upon delivery to the address from which it was obtained or upon deposit in the mail properly addressed to that address, with postage prepaid.
- (3) A job listing service shall be exempt pursuant to paragraph (1) if it complies with all of the following:
- (A) A majority interest in the job listing service is owned by one or more colleges or universities, or alumni associations affiliated therewith, and each college or university is accredited by both (i) an accrediting agency recognized as such by the United States Department of Education and (ii) a member organization of the Council of Postsecondary Accreditation.
- (B) The job listing service provides services related to employment exclusively for jobseekers who are the alumni of colleges or universities specified in subparagraph (A).
- (C) The job listing service does not require, as a condition to receiving employment services, that the applicant have completed courses or examinations beyond the requirements for graduation from the college or university specified in subparagraph (A).
- (D) More than 50 percent of the annual revenues received by the job listing service are derived from paid subscriptions of prospective employers.
- SEC. 5. Section 1812.524 of the Civil Code is amended to read:
- 1812.524. (a) "Nursing service" means the assignment of a nurse, as a private duty, self-employed, licensed registered nurse, licensed vocational nurse, or practical nurse to render service to a patient under the direction or supervision of a physician or surgeon registered to practice in this state.
- (b) "Nurses' registry" means a person who engages in the business of obtaining and filling commitments for nursing service.

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A nurses' registry which makes or plans to make referrals for nurses' employment other than private duty nursing shall comply with Chapters 1 (commencing with Section 1812.500) and 2 (commencing with Section 1812.503) of this title with respect to those referrals.

- (c) "Private duty nurse" means a self-employed nurse rendering service in the care of either a physically or mentally ill patient under the direction of a physician or surgeon, but who is paid by either the patient or the designated agent of the patient and who accepts the responsibilities of a self-employed private contractor.
- (d) "Referral "Health care employment agency" means a private, for-profit or nonprofit, agency that is engaged in the business of referring workers to a general acute care hospital, acute psychiatric hospital, or other acute care facility, or an extended care facility, a skilled nursing facility, or an intermediate care facility, or a distinct part of a facility providing extended care, skilled nursing care, or intermediate care that is located in this state. A referral health care employment agency that makes or plans to make referrals for employment other than private duty nursing shall comply with Chapter 1 (commencing with Section 1812.500) and Chapter 2 (commencing with Section 1812.503) with respect to those referrals.
- SEC. 6. Section 1812.525 of the Civil Code is amended to read:
- 1812.525. (a) Every nurses' registry and referral health care employment agency subject to this title shall maintain a bond issued by a surety company admitted to do business in this state. The principal sum of the bond shall be three thousand dollars (\$3,000). A copy of the bond shall be filed with the Secretary of State.
- (b) The bond required by this section shall be in favor of, and payable to, the people of the State of California, and shall be conditioned that the person obtaining the bond will comply with this title and will pay all sums due any individual or group of individuals when the person or his or her representative, agent, or employee has received those sums. The bond shall be for the benefit of any person or persons damaged by any violation of this title or by fraud, dishonesty, misstatement, misrepresentation, deceit, unlawful acts or omissions, or failure to provide the

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services of the nurses' registry or referral health care employment agency in performance of the contract with the jobseeker by the nurses' registry or referral health care employment agency, or its agents, representatives, or employees while acting within the scope of their employment.

- (c) (1) No nurses' registry or referral health care employment agency shall conduct any business without having a current surety bond in the amount prescribed by this title and filing a copy of the bond with the Secretary of State.
- (2) Thirty days prior to the cancellation or termination of any surety bond required by this section, the surety shall send a written notice of that cancellation or termination to both the nurses' registry or referral health care employment agency and the Secretary of State, identifying the bond and the date of cancellation or termination.
- (3) If any nurses' registry or referral health care employment agency fails to obtain a new bond and file a copy of that bond with the Secretary of State by the effective date of the cancellation or termination of the former bond, the nurses' registry or referral health care employment agency shall cease to conduct any business unless and until a new surety bond is obtained and a copy of that bond is filed with the Secretary of State.
- (d) When a deposit has been made in lieu of a bond pursuant to Section 995.710 of the Code of Civil Procedure, the person asserting a claim against the deposit shall, in lieu of Section 996.430 of the Code of Civil Procedure, establish the claim by furnishing evidence to the Secretary of State of a money judgment entered by a court together with evidence that the claimant is a person described in subdivision (b).
- (e) When a person has established the claim with the Secretary of State, the Secretary of State shall review and approve the claim and enter the date of approval on the claim. The claim shall be designated an "approved claim."
- (f) When the first claim against a particular deposit has been approved, it shall not be paid until the expiration of a period of 240 days after the date of its approval by the Secretary of State. Subsequent claims that are approved by the Secretary of State within the same 240-day period shall similarly not be paid until the expiration of the 240-day period. Upon the expiration of the 240-day period, the Secretary of State shall pay all approved

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claims from that 240-day period in full unless the deposit is insufficient, in which case each approved claim shall be paid a pro rata share of the deposit.

- (g) When the Secretary of State approves the first claim against a particular deposit after the expiration of a 240-day period, the date of approval of that claim shall begin a new 240-day period to which subdivision (f) shall apply with respect to the amount remaining in the deposit.
- (h) After a deposit is exhausted, no further claims shall be paid by the Secretary of State. Claimants who have had their claims paid in full or in part pursuant to subdivisions (f) and (g) shall not be required to return funds received from the deposit for the benefit of other claimants.
- (i) When a deposit has been made in lieu of a bond, the amount of the deposit shall not be subject to attachment, garnishment, or execution with respect to an action or judgment against the nurses' registry or referral health care employment agency, other than as to an amount as no longer needed or required for the purpose of this title that would otherwise be returned to the nurses' registry or referral health care employment agency by the Secretary of State.
- (j) (1) The Secretary of State shall retain a cash deposit for two years from the date the Secretary of State receives written notification from the assignor of the deposit that the assignor has ceased to engage in the business of a nurses' registry or referral health care employment agency or has filed a bond pursuant to subdivision (a), provided that there are no outstanding claims against the deposit. The written notice to the Secretary of State shall include all of the following:
 - (A) Name, address, and telephone number of the assignor.
- (B) Name, address, and telephone number of the bank at which the deposit is located.
 - (C) Account number of the deposit.
- (D) A statement whether the assignor is ceasing to engage in the business of a nurses' registry or referral health care employment agency or has filed a bond with the Secretary of State.
- (2) The Secretary of State shall forward an acknowledgment of receipt of the written notice to the assignor at the address indicated therein, specifying the date of receipt of the written notice and anticipated date of release of the deposit, provided there are no outstanding claims against the deposit.

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(k) A judge of a superior court may order the return of the deposit prior to the expiration of two years upon evidence satisfactory to the judge that there are no outstanding claims against the deposit or order the Secretary of State to retain the deposit for a specified period beyond the two years pursuant to subdivision (j) to resolve outstanding claims against the deposit.

- (1) The Secretary of State shall charge a filing fee not to exceed the cost of filing the bond or deposit filed in lieu of a bond pursuant to Section 995.710 of the Code of Civil Procedure.
- (m) The Secretary of State shall enforce the provisions of this chapter that govern the filing and maintenance of bonds and deposits in lieu of bonds.
- SEC. 7. Section 1812.526 of the Civil Code is amended to 14 read:
 - 1812.526. Nurses' registries or referral or health care employment agencies may enter into a continuing contract with private duty nurses covering the assignment of those nurses by the nurses' registries or referral health care employment agencies. The continuing contract shall include all of the following:
 - (a) The name, address, and telephone number of the nurses' registry or referral health care employment agency.
 - (b) The name, address, and telephone number of the nurse.
 - (c) The current fee schedule of the nurses' registry or referral health care employment agency.
 - (d) The date of its execution by the nurses' registry or referral health care employment agency and the nurse.
 - (e) The contract shall specify that the provisions thereof are to govern only the assignment of private duty nurses and shall do all of the following:
 - (1) Designate the nurses' registry or referral health care employment agency as the continuous agent of the nurse for purposes of assignment.
- (2) Provide that the contract in effect may be terminated at any 34 time by written notice given by one to the other for any future assignment.
 - (3) Provide for delivery to the nurse at the time of the execution of the contract a written schedule of the rates of nurses' charges currently agreed to between the nurses' registry or referral health care employment agency and the nurse for the nurse's services to the patient.

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(4) State that the nurses' registry or referral health care employment agency will immediately notify the nurse in writing of all subsequent changes in the rates to be charged the patient for services, and that the nurse shall agree to abide by these rates.

- (5) Contain express undertakings by the nurses' registry or referral health care employment agency that it shall continuously maintain true and correct records of orders and assignments as provided in this title.
- (6) Provide that the nurses' registry or referral health care employment agency shall periodically and at least once each month render to the nurse a written statement of all fees claimed to be due the nurses' registry or referral health care employment agency, and further that the statement shall adequately identify each assignment as to the inception date and period of service covered by the claim, including the name of the patient and the amount of the service fee claimed.
- (7) Contain appropriate wording advising the nurse of his or her right to dispute the correctness of any service fee claimed by the nurses' registry or referral health care employment agency in the written statement referred to above, and that in the absence of objections within a reasonable time, the service fee may be presumed to be correctly charged.
- (8) Include any other term, condition, or understanding agreed upon between the nurses' registry or referral health care employment agency and the nurse.
- (f) Each contract shall be numbered consecutively in original and duplicate, both to be signed by the nurse and the nurses' registry or referral health care employment agency. The original shall be given to the nurse and the duplicate shall be kept on file at the nurses' registry or referral health care employment agency within the nurse's records.
- (g) The full agreement between the parties shall be contained in a single document containing those elements set forth in this section.
- SEC. 8. Section 1812.527 of the Civil Code is amended to read:
- 1812.527. (a) (1) A nurses' registry or referral health care employment agency shall provide a copy of its fee schedule and payment terms to any jobseeker from whom a fee or deposit is to

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be received, prior to the jobseeker being interviewed by the registry or referral health care employment agency.

- (2) In the schedule, the maximum fee shall be fixed and shall include the charges of every kind rendered by the nurses' registry or referral health care employment agency in each case or transaction on behalf of the jobseeker. Changes in the fee schedule may be made, but no change shall become effective until posted for not less than seven days in a conspicuous place in the nurses' registry or referral health care employment agency.
- (3) A copy of the schedule in effect shall be kept posted in the nurses' registry or referral health care employment agency in a conspicuous place, and the posted schedule and the changes therein shall be in lettering or printing of not less than standard pica capitals. The date of the taking effect of the schedule and of each change therein shall appear on the posted copies.
- (4) A copy of all fee schedules, and of all changes therein, shall be kept on file at the nurses' registry or referral health care employment agency, retrospectively for a period of one year.
- (b) A nurses' registry or referral health care employment agency shall periodically and at least once each month render to a referred worker a written statement of the fees received by the nurses' registry or referral health care employment agency for that worker's work, including an hourly rate.
- SEC. 9. Section 1812.528 of the Civil Code is amended to read:
- 1812.528. It shall be the duty of the nurses' registry or referral health care employment agency to verify in writing the claims as to the experience or training listed on the application and to keep a file of those records in the jobseeker's folder within the nurses' registry or referral health care employment agency. It shall also be the duty of the person interviewing the jobseeker to require the jobseeker to exhibit his or her license as issued by the Board of Registered Nursing or the Board of Vocational Nurse and Psychiatric Technician Examiners, with a notation to be made on the application by the interviewer that the license has been inspected and the date of expiration of the license.
- 37 SEC. 10. Section 1812.529 of the Civil Code is amended to 38 read:
 - 1812.529. Each nurses' registry or referral health care employment agency shall continuously maintain in its offices true

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and correct permanent log sheets and other records that shall disclose, in addition to the other information required, the date and hour of the receipt by the nurses' registry or referral health care employment agency of each order for a private duty nurse, and the 5 date and hour of the making or giving of each assignment to the 6 nurse by the nurses' registry or referral health care employment agency, the name of the nurse assigned, the name of the patient and the address where the nurse is assigned, the name of the attending 9 physician, the date the assignment is to start, the period of actual service for each assignment, and the amount of the fee charged for 10 11 each assignment. No nurses' registry or-referral health care employment agency, or his or her agent or employees, shall make 12 13 any false entry in those records. The nurses' registry or referral health care employment agency shall maintain the log sheets and records required by this section respectively for a period of one 15 16 year. 17

SEC. 11. Section 1812.530 of the Civil Code is amended to read:

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- 1812.530. (a) No nurses' registry or referral health care employment agency shall accept, directly or indirectly, a registration fee of any kind.
- (b) No nurses' registry or referral health care employment agency may take from a jobseeker a confession of judgment, or promissory note, or an assignment of wages to cover its fees.
- SEC. 12. Section 1812.531 of the Civil Code is amended to read:
- 1812.531. No nurses' registry or referral health care employment agency shall divide fees with any physician and surgeon, nurse, hospital, patient, or any agent or employee of any of these.
- SEC. 13. Section 1812.532 of the Civil Code is amended to read:
- 1812.532. In the event that a nurses' registry or referral health 34 care employment agency collects from a jobseeker a fee or expenses for an assignment, and the jobseeker fails to obtain the assignment or fails to be paid for the assignment, the nurses' registry or referral health care employment agency shall upon demand therefor, repay to the jobseeker the fee and expenses so collected. Unless repayment is made within 48 hours after demand, the nurses' registry or referral health care employment

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agency shall pay to the jobseeker an additional sum equal to the amount of the fee.

- SEC. 14. Section 1812.533 of the Civil Code is amended to read:
- 1812.533. (a) No nurses' registry or referral health care employment agency shall make, or cause to be made, any false, misleading, or deceptive advertisements or representations concerning the services to be provided to jobseekers.
- (b) (1) No nurses' registry or referral health care employment agency shall publish or cause to be published any false, fraudulent, or misleading information, representation, notice, or advertisements.
- (2) All advertisements of a nurses' registry or referral health care employment agency shall contain the correct name of the nurses' registry or referral health care employment agency and at least one of either of the following:
- (A) The street address of the nurses' registry's or referral health care employment agency's place of business.
- (B) The correct telephone number of the nurses' registry or referral health care employment agency at its place of business.
- (3) No nurses' registry or referral health care employment agency shall give any false information or make any false promises or representations concerning an assignment or employment to any jobseeker who registers or applies for an assignment or employment.
- (4) No nurses' registry or referral health care employment agency shall, by its name, advertisement, or any other representation, represent itself to be a home health agency, as defined by subdivision (a) of Section 1727 of the Health and Safety Code, or to perform the services of a home health agency. A nurses' registry or referral health care employment agency shall provide a written disclosure to each individual receiving nursing services, as defined in subdivision (a) of Section 1812.524, in his or her place of residence stating that it does not perform the services of a home health agency and clearly describing that it is a nurses' registry or referral health care employment agency only and that any complaints against licensed personnel providing a nursing service shall be brought to the local district attorney and the Department of Consumer Affairs. The address and telephone number of each agency and board to which complaints are required

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to be submitted shall be provided to all patients prior to the time they are under the care of any nursing services personnel.

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- (5) Any person may refer complaints concerning nurses' registries or-referral health care employment agencies to the proper law enforcement agency for action.
- (c) Every nurses' registry or referral health care employment agency shall maintain a record of all advertisements, correlated to show the date and the publication in which the advertisement appeared, retrospectively for a period of one year.
- SEC. 15. Section 1264.1 is added to the Health and Safety Code, to read:
- 1264.1. (a) A health facility may not use an employee on a temporary basis when a permanent employee with appropriate qualifications is, or should be known by the employer to be, available to work.
- (b) Any health facility that uses an employee on a temporary basis shall do all of the following:
- (1) Commensurate with evaluations provided for permanent employees, evaluate that employee prior to the employee starting work, evaluate the employee again within two days of employment, and thereafter, at a minimum, evaluate the employee as often as permanent employees performing similar work are evaluated.
- (2) Commensurate with orientations provided for permanent employees, provide an orientation for that employee prior to the employee starting work.
- SEC. 16. Section 1264.2 is added to the Health and Safety Code, to read:
- 1264.2. Prior to hiring a worker, other than a certified or licensed health care practitioner, a health facility that is a covered facility, as defined in subdivision (a) of Section 1400, shall ensure that a background check is conducted for all of the following:
- (a) Unprofessional conduct, that includes, but is not limited to, all of the following:
- (1) Incompetence or gross negligence in carrying out usual 36 certified or licensed health care functions.
 - (2) A conviction of practicing medicine without a license in violation of Chapter 5 (commencing with Section 2000) of Division 2 of the Business and Professions Code.

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 (3) Denial of licensure, revocation, suspension, restriction, or any other disciplinary action against a health care professional license or certificate by any state or territory of the United States or by any government agency.

- (b) Conviction of a felony or of any offense substantially related to the worker's qualifications, functions, and duties.
- (c) Aiding or assisting, or agreeing to aid or assist, any person or persons, whether a licensed physician or not, in the performance of, or arranging for, a violation of Article 12 (commencing with Section 2220) of Chapter 5 of Division 2 of the Business and Professions Code.
- (d) Except for good cause, the knowing failure to protect patients by failing to follow applicable infection control guidelines, thereby risking transmission of blood-borne infectious diseases.
- (e) Obtaining or possessing in violation of law, or prescribing, or except as directed by a licensed physician and surgeon, dentist, or podiatrist administering to himself or herself, or furnishing or administering to another, any controlled substance as defined in Division 10 (commencing with Section 11000) or any dangerous drug or dangerous device as defined in Section 4022 of the Business and Professions Code.
- (f) Using any controlled substance as defined in Division 10 (commencing with Section 11000), or any dangerous drug or dangerous device as defined in Section 4022 of the Business and Professions Code, or alcoholic beverages, to an extent or in a manner dangerous or injurious to himself or herself, any other person, or the public or to the extent that the use impairs his or her ability to conduct with safety to the public his or her job duties.
- (g) Being convicted of a criminal offense involving the prescription, consumption, or self-administration of any of the substances described in subdivision (f), or the possession of, or falsification of a record pertaining to, the substances described in subdivision (f).
- (h) Being committed or confined by a court of competent jurisdiction for intemperate use of or addiction to the use of any of the substances described in subdivision (f).
- (i) Falsifying, or making grossly incorrect, grossly inconsistent, or unintelligible entries in any hospital, patient, or

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1 other record pertaining to the substances described in subdivision 2 (f).

SEC. 17. Chapter 2.3 (commencing with Section 1400) of Division 2 of the Health and Safety Code is repealed.

SEC. 18. Chapter 2.3 (commencing with Section 1400) is added to Division 2 of the Health and Safety Code, to read:

Chapter 2.3. Health Care Referral Agencies

SEC. 16. Chapter 2.32 (commencing with Section 1414) is added to Division 2 of the Health and Safety Code, to read:

CHAPTER 2.32. HEALTH CARE EMPLOYMENT AGENCIES

Article 1. General Provisions

1400.

- 1414. As used in this chapter, the following definitions apply:
- (a) "Covered facility" means a general acute care hospital, acute psychiatric hospital, or other acute care facility, or an extended care facility, skilled nursing facility, or intermediate care facility, or a distinct part of a facility providing extended care services, skilled nursing care, or intermediate care, that is located in this state.
- (b) "Referral "Health care employment agency" means a private, for-profit or nonprofit, agency that is engaged in the business of referring workers to a covered facility.

1400.1. (a) A referral

- 1414.1. (a) A health care employment agency may not refer workers to a covered facility unless the referral health care employment agency has obtained a written license as provided in this chapter.
- (b) A referral health care employment agency may not refer a worker who is required to be licensed or certified by the laws of this state to a covered facility without ensuring that the worker is licensed or certified.

1400.2.

1414.2. (a) An application for a license or renewal of license under this chapter shall be accompanied by a fee established by the department. Each license shall expire 12 months from its date of issuance and an application for renewal accompanied by the fee

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shall be filed with the director not later than 10 days prior to the date of expiration.

(b) The fee established pursuant to subdivision (a) shall be sufficient to administer this chapter without the use of other state resources, and shall be adjusted annually. Those adjustments shall be rounded to the nearest whole dollar amount.

1400.3.

1414.3. A licensee under this chapter may not have a direct or indirect financial interest in a covered medical facility doing business with the licensee.

1400.4.

- 1414.4. A license application shall be submitted to the department whenever any of the following circumstances occur:
- (a) Change of ownership of the referral health care employment agency.
- (b) Change of name of the referral health care employment agency.
- (c) Change of location of the referral health care employment agency.

1400.5.

- 1414.5. A person or entity desiring to obtain a license shall file with the department an application on forms furnished by the department. The application shall contain all of the following:
- (a) The name of the applicant, and if an individual, whether the applicant has attained the age of 18 years.
 - (b) The name of the referral health care employment agency.
 - (c) The location of the referral health care employment agency.
- (d) The business or occupation engaged in by each applicant, and by each partner, officer, and director, for at least two years immediately preceding the filing of the application. In addition, each person shall submit a statement setting forth whether he or she has previously engaged in the operation of a referral health care employment agency, whether he or she has been involved in, or the subject of, a refusal or revocation of a referral health care employment agency license, and whether he or she has been convicted of a crime other than a minor traffic offense.
- (e) If the applicant is a corporation, the name and principal business address of each officer and director of the corporation, and for nonpublic corporations, the name and business address of each stockholder owning 10 percent or more of the stock and the

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name and business address of any corporation member who has responsibility in the operation of the facility.

- (f) If the applicant is a partnership, the name and principal business address of each partner.
- (g) Evidence of the right to occupy the premises where the referral health care employment agency is to be located.
- (h) A copy of the partnership agreement or the Articles of Incorporation, if applicable.
 - (i) A copy of the current organization chart.
- (j) A schedule of fees to be charged and collected by the referral health care employment agency, and a statement of the method by which each fee is to be computed or determined.
- (k) A declaration that the licensee will not have a financial interest in a covered facility doing business with the referral health care employment agency.
- (*l*) Evidence satisfactory to the department that the applicant demonstrates reputable and responsible character and the capability to comply with this chapter.
- (m) A copy of any contract entered into with a covered facility during the prior 12 months.

1400.6.

- 1414.6. (a) A licensee desiring to voluntarily surrender his or her license for cancellation or temporary suspension shall notify the department in writing as soon as possible and, in all cases, at least 30 days prior to the effective date of cancellation or temporary suspension of the license.
- (b) A license placed in temporary suspension pursuant to this section may be reinstated by the department within 12 months of the date of the voluntary suspension on receipt of an application and evidence showing compliance with licensing requirements.

1400.7.

- 1414.7. (a) Upon verification of compliance with this chapter and with the approval of the department, the department shall issue the license to the applicant.
- (b) If the applicant is not in compliance with this chapter, the department shall deny the applicant a license. Immediately upon the denial of a license, the department shall notify the applicant in writing. Within 20 days of receipt of the department's notice, the applicant may present his or her written petition for a hearing to

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the department. The proceedings shall be conducted by the department in accordance with Section 100171.

1400.8.

1414.8. Separate licenses are required for referral health care employment agencies that are maintained on separate, noncontiguous premises.

1400.9.

- 1414.9. (a) Licenses issued pursuant to this chapter are not transferable.
- (b) The license or true copy thereof shall be conspicuously posted in a prominent location accessible to public view.

1401.

- 1414.10. (a) The licensee shall notify the department in writing within 10 days when a change of stockholder owning 10 percent or more of the nonpublic corporate stock occurs. The notification shall include the name and principal mailing addresses of the new stockholder.
- (b) When a change of agency manager occurs, the licensee shall notify the department, in writing, within 10 days of that change. The notification shall include the name of the new agency manager.
- (c) Each licensee shall notify the department within 10 days, in writing, of any change of the mailing address of the licensee. The notification shall include the new mailing address of the licensee.
- (d) When a change in the principal officer of a corporate licensee, chairperson, president, or general manager occurs, the licensee shall notify the department, in writing, within 10 days of that change. The notification shall include the name and principal business address of the new officer.

Article 2. Prerequisites For Referrals

1402. (a) A referral

- 1415. (a) A health care employment agency may not refer a health care practitioner certified or licensed in California to a covered facility on a temporary basis unless that health care practitioner has a valid license or certificate issued by the state that is not a temporary or interim license or certificate.
- (b) A referral health care employment agency may not refer a health care practitioner certified or licensed in a state other than

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California to a covered facility on a temporary basis unless that health care practitioner also has a valid license or certificate that is not a temporary or interim license or certificate.

- 1402.1. Prior to referring a worker, other than a certified or licensed health care practitioner, to a covered facility on a temporary basis, the referral agency shall ensure that a background check is conducted for all of the following:
- (a) Unprofessional conduct, that includes, but is not limited to, all of the following:
- (1) Incompetence or gross negligence in carrying out usual certified or licensed health care functions.
- (2) A conviction of practicing medicine without a license in violation of Chapter 5 (commencing with Section 2000) of Division 2 of the Business and Professions Code.
- (3) Denial of licensure, revocation, suspension, restriction, or any other disciplinary action against a health care professional license or certificate by any state or territory of the United States or by any government agency.
- (b) Conviction of a felony or of any offense substantially related to the worker's qualifications, functions, and duties.
- (c) Aiding or assisting, or agreeing to aid or assist, any person or persons, whether a licensed physician or not, in the performance of, or arranging for, a violation of Article 12 (commencing with Section 2220) of Chapter 5 of Division 2 of the Business and Professions Code.
- (d) Except for good cause, the knowing failure to protect patients by failing to follow applicable infection control guidelines, thereby risking transmission of blood-borne infectious diseases
- (e) Obtaining or possessing in violation of law, or prescribing, or except as directed by a licensed physician and surgeon, dentist, or podiatrist administering to himself or herself, or furnishing or administering to another, any controlled substance as defined in Division 10 (commencing with Section 11000) or any dangerous drug or dangerous device as defined in Section 4022 of the Business and Professions Code.
- (f) Using any controlled substance as defined in Division 10 (commencing with Section 11000), or any dangerous drug or dangerous device as defined in Section 4022 of the Business and Professions Code, or alcoholic beverages, to an extent or in a

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manner dangerous or injurious to himself or herself, any other person, or the public or to the extent that the use impairs his or her ability to conduct with safety to the public his or her job duties.

- (g) Being convicted of a criminal offense involving the prescription, consumption, or self-administration of any of the substances described in subdivision (f), or the possession of, or falsification of a record pertaining to, the substances described in subdivision (f).
- (h) Being committed or confined by a court of competent jurisdiction for intemperate use of or addiction to the use of any of the substances described in subdivision (f).
- (i) Falsifying, or making grossly incorrect, grossly inconsistent, or unintelligible entries in any hospital, patient, or other record pertaining to the substances described in subdivision (f).

1402.2.

1415.1. Prior to referring a worker to a covered facility on a temporary basis, the referral health care employment agency shall provide to the covered facility a report of the worker's credentials and prior health care experience that is not more than 30 days old.

1402.3. In addition to the requirement of Section 1402.2, prior to referring a worker other than a certified or licensed health care practitioner to a covered facility on a temporary basis, the referral agency shall provide the facility with a report of the background check conducted pursuant to Section 1402.1 that is not more than 30 days old.

Article 3. Penalties

1403.

1415.4. The department may suspend or revoke a license issued under this chapter for a violation of this chapter or rules and regulations relating to this chapter adopted by the department. In addition, the department shall assess a civil penalty in the amount of fees, income, or revenue received by a licensee that is in violation of this chapter or rules and regulations relating to this chapter adopted by the department. Proceedings to suspend or revoke a license shall be conducted by the department pursuant to Section 100171.

1403.1.

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1415.5. A violation of this chapter or rules and regulations relating to this chapter adopted by the department by a person licensed pursuant to this division or a person certificated or licensed pursuant to Chapter 14 (commencing with Section 4990) of Division 2 of the Business and Professions Code may be grounds for suspension or revocation of the person's license.

1403.2.

1415.6. A person or entity that violates this chapter is liable for a civil penalty in the amount of the remuneration, fees, income, or revenue illegally received plus the amount of wages paid to an employee hired in violation of this chapter, which shall be assessed and recovered in a civil action brought in the name of the people of the State of California by the Attorney General, or by any person acting on behalf of himself or herself or the general public, in any court of competent jurisdiction. If this action results in a recovery of penalties or the cessation of activities that violate this article, the court shall award attorney's fees and costs to the Attorney General or person who brought suit.

1403.3.

1415.7. All civil penalties collected pursuant to this article shall be paid to the State Treasury.

SEC. 19.

SEC. 17. No reimbursement is required by this act pursuant to Section 6 of Article XIII B of the California Constitution because the only costs that may be incurred by a local agency or school district will be incurred because this act creates a new crime or infraction, eliminates a crime or infraction, or changes the penalty for a crime or infraction, within the meaning of Section 17556 of the Government Code, or changes the definition of a crime within the meaning of Section 6 of Article XIII B of the California Constitution.